

Outlook

THE UNIVERSITY OF MARYLAND FACULTY AND STAFF WEEKLY NEWSPAPER
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University Tops Fund-Raising Record for the Second Straight Year

The last year of the century was a very good year for the University of Maryland's fund-raisers. In fact, it was the best year ever.

Just a year after setting an all-time record of \$77 million in funds raised, the Bold Vision•Bright Future Campaign topped that mark with more than \$81.7 million raised in 1998-99, President Dan Mote announced last week. More than \$14.6 million came in during June, the fourth highest monthly total in university history.

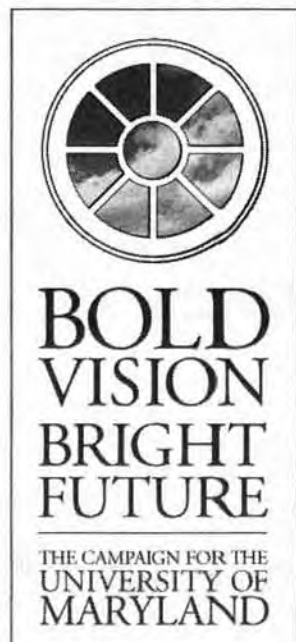
"When I arrived here last September, I was told we had a record-setting year in '97-'98 and not to get my hopes up that we would do it again," Mote says. "But we did, thanks in large part to a couple of very significant gifts by great friends of the university on the eve of my inauguration in April. This year clearly demonstrates for everyone the depth of potential support for the University of Maryland by its alumni and friends."

"One thing I have learned is that people want to support win-

ners," Mote says. "This university's recent fund-raising success is a direct reflection of our rapidly growing reputation as a major academic and research institution that is key to the future of this state and region. The generosity of our supporters is essential to our continuing advance."

In addition, the university last year received a \$5 million commitment from alumnus and entrepreneur Jeong Kim for engineering scholarships, professorships and a building endowment, as well as gifts and pledges of \$1 million or more for the Alumni Center and its programs, the Academy of Leadership, the Clark School of engineering, the Smith School of business, information technology initiatives, athletics and the colleges of journalism and computer, math and physical sciences.

"A lot of people really didn't expect us to be able to match or even closely approach last year's fund-raising results," says Bill



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Returning Campus Community to See Numerous Library Changes

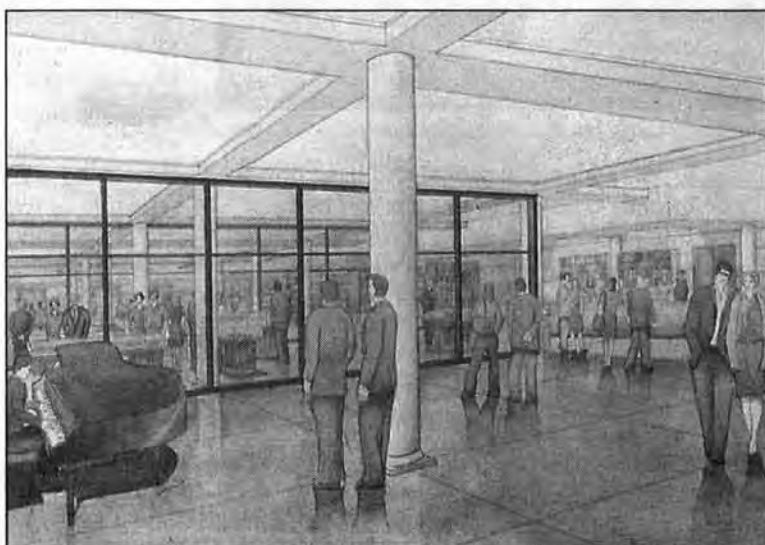
Electronic access to information allows the campus community to reach the library without walking through the front door. But those who make their way to McKeldin and Hornbake libraries this fall will discover changes geared to dramatically improve facilities and services at both locations. The end result will be the establishment of McKeldin Library as a central campus library facility, and the transformation of Hornbake Library into a special collections and archives library.

What began in 1997 as an ambitious task of rethinking library services and facilities was gradually transformed into action last September when Phase I of a four-phased renovation/conversion project was launched. As part of this effort, the first floor of McKeldin Library was remodeled to create an improved information, reference and referral desk. The public workstation area was significantly expanded and three new user education rooms were designed and outfitted with state-of-the-art equipment. At the same time, undergraduate periodicals and reference collections and services from Hornbake Library were incorporated into McKeldin Library.

Phase II recently got under way and the resulting changes will be evident to students, faculty and others returning to the campus this fall. The late night study room at Hornbake has been closed, becoming a closed stacks storage area for the Hornbake circulating collection and selected materials from the Chemistry, Art and Engineering and Physical Sciences Libraries, and certain compact shelving locations in McKeldin.

To accommodate "night owls," a new late night services unit will be established in McKeldin at the start of the fall semester. The

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Maryland Taps Brodie Remington as New V.P. for University Relations

Brodie Remington, a long-time university advancement professional with successful campaign experience at major public and private universities, has been appointed vice president for university relations at the University of Maryland, College Park, effective Sept. 15.

Remington will be responsible for development, including management of Bold Vision•Bright Future, the university's \$350 million campaign, as well as alumni relations, marketing, communications and media relations.

"Brodie Remington has an extraordinary track record in creating and building successful development programs at major public and Ivy League universities," says President Dan Mote. "At the University of Oregon, the University of Pennsylvania and at Trinity College he has had remarkable success in campaigns and in managing university advancement staffs. We are most fortunate to have someone of this stature join the senior management team as we move into the next century."

Remington has been vice president of development and alumni programs at Trinity College in Hartford, Conn., since 1996 and has recently concluded a successful \$100 million capital campaign for that private liberal arts college, raising \$115 million. He previously served six years as vice president of public affairs and development at the University of Oregon in Eugene, where he planned and executed a campaign that raised \$252 million on a \$150 million goal.

Prior to his position at Oregon, Remington planned and implemented a \$1 billion campaign that concluded with \$1.4 billion raised as associate vice president for development and university relations at the University of Pennsylvania. He also served as director of corporate and foundation relations there.

"I am humbled and honored to have this exceptional opportunity to move an already first-class development program at the University of Maryland to a higher level," Remington says. "Maryland is an institution on the move, with unparalleled prospects for achieving eminence among the nation's very best research universities. It is a privilege to work with President Mote, and I eagerly look forward to joining the university's talented team of administrators, faculty, staff and volunteer leaders in service to the state of Maryland and the nation."

Remington has been prominent in community organizations in each of his previous locations, as well as in professional organizations such as the Council for the Advancement and Support of Education, the National Society of Fundraising Executives and the National Association of State Universities and Land Grant Colleges.

Remington replaces Reid Crawford, who resigned last fall. Former engineering dean William Destler served as interim vice president during the national search.



Brodie Remington

LaPlaca Named Chair of Board of Visitors

Ray LaPlaca, vice chair of the University of Maryland Board of Visitors since its founding in 1993, has been named chair of the board, which provides guidance to the university in its efforts to become one of the nation's pre-eminent universities as mandated in the Flagship legislation of 1988.

"This is a very exciting time for the university and for the Board of Visitors," says LaPlaca. "With Dan Mote's leadership as president, and with the growing support of the governor and legislative leaders, we are in the best position ever to realize our goal of national eminence."

LaPlaca is a partner with the Upper Marlboro law firm of Knight, Manzi, Nussbaum and LaPlaca, and is a 1959 graduate of the University of Maryland. He succeeds John Lauer, who has chaired the board since its inception.

LaPlaca is active in the support of numerous education and social organizations. He also serves on the Boards of Visitors of the University of Maryland Law School and the University of Maryland Medical System Shock Trauma Center, and is a board member of the National Conference of Christians and Jews, Greater Washington Board of Trade, and a past member of the Federal City Council, among others.

The 32-member Board of Visitors, a select group of nationally recognized business, civic and educational leaders, serves as an advisory and advocacy panel for the university, providing direction for the president and his staff, and working with state officials to represent the university's needs.

University Tops Fund-Raising Record for the Second Straight Year

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Destler, interim vice president for University Advancement, who oversees the campaign. "Fortunately, our friends and alumni have great confidence in us and can see what is happening here. These last two years demonstrate that we are moving upward sharply as a major university. I am very proud of the University Advancement

staff for all of their hard work and dedication."

After four years, the total for

the Bold Vision•Bright Future Campaign stands at \$250,204,597 (71.5% of goal), with three years remaining to reach a \$350 million goal.

"I feel completely confident that we will easily surpass the original campaign goal," Mote says. "This is only the beginning."



University-Led 'Deep Impact' Mission to Excavate and Study Comet's Nucleus Wins NASA Approval

A University of Maryland proposed space mission to penetrate deep into the nucleus of a comet and uncover secrets about the origin of the solar system has won approval by NASA. The \$240 million mission—which was conceived by University of Maryland astronomy professor Michael A'Hearn—will be the first to study the interior of a comet, which astronomers believe contains material unchanged since the formation of the solar system.

"We are excited NASA selected 'Deep Impact' from among five strong mission proposals," says A'Hearn, principal investigator for the mission and one of the world's leading experts on comets. "And we are even more excited about the scientific potential of this mission. It promises to greatly further our understanding of the composition of comets and of the materials and processes that led to the formation of the planets and other bodies in our solar system. Learning more about the composition of comets also should help us better understand the past history and future risks of comet impacts with the earth."

The launch of the Deep Impact mission is planned for January 2004. The schedule calls for the mission to reach its target, comet Tempel 1, at the beginning of July 2005 with impact on July 4. The spacecraft will actually consist of two craft that will separate when the comet is reached. The first craft is an instrument platform that will fly slowly by the comet and record data and images of the impact, crater formation and comet interior. The second craft is the "impactor," which, upon reaching Tempel 1, will separate from the flyby craft and be propelled at 10 kilometers per second into a target site on the sunlit side of the comet. The kinetic energy of the 500 kilogram copper impactor is expected to create a large (120 meters diameter), deep (25 meters) crater and vaporize the impactor in the process.

Optical and infrared instruments on the flyby craft will provide visual images and infrared spectral mapping of the impact and crater. In the visual range, a high-resolution camera will provide detailed images while a medium resolution one will provide targeting

information and views of the complete crater and nucleus. The craft will have redundant storage of data to guard against any data loss.

"Because the impact will be spectacular and observable from Earth, the mission should be of great interest to the public and will provide a tremendous opportunity for students and others to learn more about comets, the formation of the solar system and the role of comets in the history of Earth," says Lucy McFadden, an associate research scientist in the department of astronomy and director of education and public outreach for the Deep Impact mission.



According to McFadden, the public will have opportunities to be directly engaged in the mission by viewing the July 4th impact both through small telescopes and in nearly real time images from the flyby craft that will be received on earth minutes after the impact occurs.

Amateur and professional astronomers around the world will be enlisted to host viewing parties that will provide the public with a chance to directly participate in the mission and see the impact. Millions of people will likely be able to view the impact at home on their TV sets as well, because images from the flyby craft will be made available via satellite to television stations and other media outlets around the world.

In addition, information and images about the mission and its findings will be made available to students and the public through a mission web site and educational materials that will be provided to schools. It is expected the web site will become active by the end of this month <www.ss.astro.umd.edu/deepimpact/>.

In addition to the University of Maryland-led science team, the mission partners are the Jet Propulsion Laboratory (JPL) in Pasadena, Calif., and Ball Aerospace and Technology Corporation of Boulder, Colo. The technical implementation is managed by JPL with Ball responsible for all flight hardware.

The Deep Impact mission was selected by NASA as one of its next Discovery Missions in a two-stage process that began in March of 1998 when the agency put out a call for proposals. In November of 1998, Deep Impact was one of five finalists judged by NASA to have the best science value from among the 26 full proposals the agency had received. In addition to Deep Impact, these finalists included mission proposals to orbit and map Mercury, return samples from the two small moons of Mars, study the interior of Jupiter and investigate the middle atmosphere of Venus. Teams for the five finalists each received \$375,000 to conduct a four-month implementation and feasibility study focused on cost, management and technical plans, including plans for small business involvement and educational outreach. The final stage of the process concluded with NASA's July 7 announcement of the selection of two of these missions, Deep Impact and the mission to map Mercury.

Outlook

Outlook is the weekly faculty-staff newspaper serving the University of Maryland campus community. **William Destler**, Interim Vice President for University Advancement; **Teresa Flannery**, Executive Director of University Communications and Director of Marketing; **George Cathcart**, Executive Editor; **Jennifer Hawes**, Editor; **Londa Scott Forté**, Assistant Editor; **Vaishali Honawar**, Graduate Assistant. Letters to the editor, story suggestions and campus information are welcome. Please submit all material two weeks before the Tuesday of publication. Send material to Editor, Outlook, 2101 Turner Hall, College Park, MD 20742. Telephone (301) 405-4629; e-mail outlook@accmail.umd.edu; fax (301) 314-9344. Outlook can be found online at www.inform.umd.edu/outlook/

Microsoft Licensing Agreement to Benefit Campus

An agreement between the University of Maryland and Microsoft will give campus staff and faculty free access to a host of Microsoft products, including operating systems upgrades and desktop productivity tools. The agreement was signed last week and software is expected to be available for distribution by early August.

The Microsoft Enterprise Agreement (MSEA) was authorized for the university by President Mote. Under the three-year agreement, members of the Maryland Education Enterprise Consortium (MEEC), which includes all University System of Maryland institutions, can purchase software at significantly discounted rates.

The agreement provides licensing rights to a suite of Microsoft products, including Office Professional, Office for Mac, Works, Front Page for Mac and PC, Visual Studio Professional, and Back Office Client Access. Faculty and staff will also have access to a 32-bit OS

upgrade. Macintosh versions of the various application packages will also be available.

The license is for institutionally owned desktop computers but a Work-At-Home (WAH) license permits faculty and staff to install the same software on their home computers to resolve compatibility issues when working from home. However, faculty and staff must use the WAH software only for uses approved in the campus's acceptable use policy, and must discontinue use when they leave the employment of the university.

There are several advantages to participating in the software licensing agreement. The use of common software reduces support costs and makes training costs easier to manage, in addition to easing the process of exchange of electronic files and information.

The new agreement will also simpli-

fy the administrative process for software distribution. The Office of Information Technology will be handling the implementation of the agreement to faculty and staff through its Software Licensing Office.

"When the Microsoft products are made available to us there will be several distribution methods," said

David Arsenault, manager of the Office of Information Technology Software Licensing Office. They will be distributed on CDs to identified contacts for further dissemination within their departments and will also be available for download via the MSEA Web site. In the near future, software licensing will also provide additional CD distribution for media and duplication costs.

The agreement recognizes that an increasing number of faculty and staff are using Microsoft products and sim-

ply makes it easier, and less expensive, for those who do wish to use them.

"This does not make us a Microsoft-only campus," said Don Riley, chief information officer. The use of the Microsoft products is completely voluntary and software licensing will continue to provide many other packages, including WordPerfect.

The MEEC is a newly formed agreement among K-12, public and independent institutions in Maryland, started at the request of USM chancellor Donald Langenberg. It is the first education consortium of its kind to work with Microsoft to create a unique licensing arrangement for software important to K12 and higher education. The USM is the lead customer contracting on behalf of the MEEC, which currently has 65 member institutions.

For more information on the Microsoft Enterprise Agreement, visit <www.oit.umd.edu/msea>.



Cutting-edge program is ranked among top in the country 'Old Lady' HESP Celebrates Half Century of Listening and Learning

It's a relatively easy day at the hearing and speech department on a hot Thursday afternoon. In the clinic, an instructor and her student are practicing speech lessons behind a cubicle with a one-way screen. In another small room resembling a broadcast studio, a man is getting his hearing tested.

Down the hall, an instructor is clearing up a colorful room that looks like a daycare but is actually a specialized center for children with hearing and speech disabilities. In her book-lined office, Nan Ratner, director of the university's hearing and speech sciences program (HESP), is finalizing preparations for the 50th anniversary of the clinic (celebrated June 25 and 26).

It's actually the 52nd anniversary, but Ratner and her staff learned that only recently, after they chanced upon some old records

showing the clinic was already running in 1947. Ratner smiles as she says the clinic was trying to hide its age, "like any old lady."

But the clinic's working very hard, especially for an "old lady." Every year, as many as 2,000 patients are seen here. And there's usually a six-month-long waiting list for new patients. Since it was founded, the clinic has treated 35,000 patients.

The statistics are not surprising. After all, as Ratner points out, they provide state-of-the-art care at a fraction of the price one would pay at other clinics. Treatment is provided to people of all ages for a variety of communication problems like aphasia (speech impairment due to acute brain damage), developmental language delay, articulation, fluency, voice and hearing, among

other things.

At the Language-Learning Early-Advantage Program (LEAP), treatment is given to preschoolers with specific language impairment—"a condition in which a child doesn't have language ability but no one knows why," Ratner says, adding that five percent of children in the country have some form of specific language impairment.

A substantial number of their patients are from the campus community, says Ratner, adding that they are provided with extremely low-cost services—even lower than what outsiders are charged "because they are family."

Students, she says, usually come to the clinic with problems like stuttering. There are, she says, very few specialists in the field and "when students come to us they usually haven't been able to find

anybody to work with them. We also see certain numbers of students with voice problems and others who have suffered head injuries in auto accidents and have problems recovering speech functions." The clinic also treats students and faculty who have accents and want to be more intelligible.

HESP, part of the College of Behavioral and Social Sciences (BSOS), offers undergraduate and graduate programs and Ph.D. specializations in audiology and speech-language pathology. "We have 200 undergrads, 65 graduate students and about 10 doctoral students," Ratner says, adding: "We have one of the biggest masters' programs on campus."

The motive at HESP, she says, is twofold. "We are here to serve the community, but we are also here to

educate. We are probably the primary site in the state of Maryland for educating speech-language pathologists. Our mission as a department is to teach people how to be speech pathologists and audiologists and the only way to do that is to run a clinic." Which is one of the reasons for their rock-bottom prices for services rendered.

But these services, as Ratner points out, are among the best one can find anywhere. The department comprises experts in top technologies in the field, including the latest addition, an expert in cochlear implants. It is, Ratner says excitedly, technology for the next millennium.

"Cochlear implants are hearing aids that stimulate a nerve to the brain directly and they are installed inside the brain. Our newest hire develops cochlear implants."

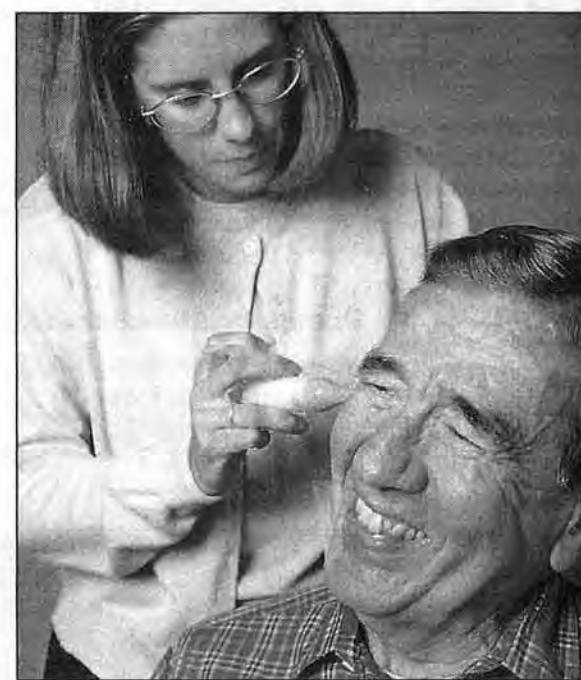
The department was one of the earliest of its kind in the country when it was founded over five decades ago. Since then, Ratner says, it has seen many changes, mainly "because the field has changed a lot." It was less clear 50 years ago what language impairment was and kids weren't tested early on, as they are today, she says. In audiology too there have been many changes, as hearing aids have gone from being large and not very functional to being small and pow-

erful. "We also have better tests for very young people than banging pots behind their heads," she says.

Apart from gaining recognition and respect on campus, the HESP program has found recognition in the outside world as well. This year, the *US News and World Report* ranked both its programs in the low 30s, in a survey of more than 250 similar programs. The department also has been featured on NBC's "Dateline" and ABC's "Nightline" in the past year.

Pretty good showing for programs almost closed down several years ago due to a number of problems, mainly monetary. "It's expensive to run these programs and sometimes budgets get really tight," Ratner says. But today, she says, "we've come a long way from the notion that programs like this one may be expensive and hence expendable. There is a realization of the importance of such a program."

—VAISHALI HONAWAR



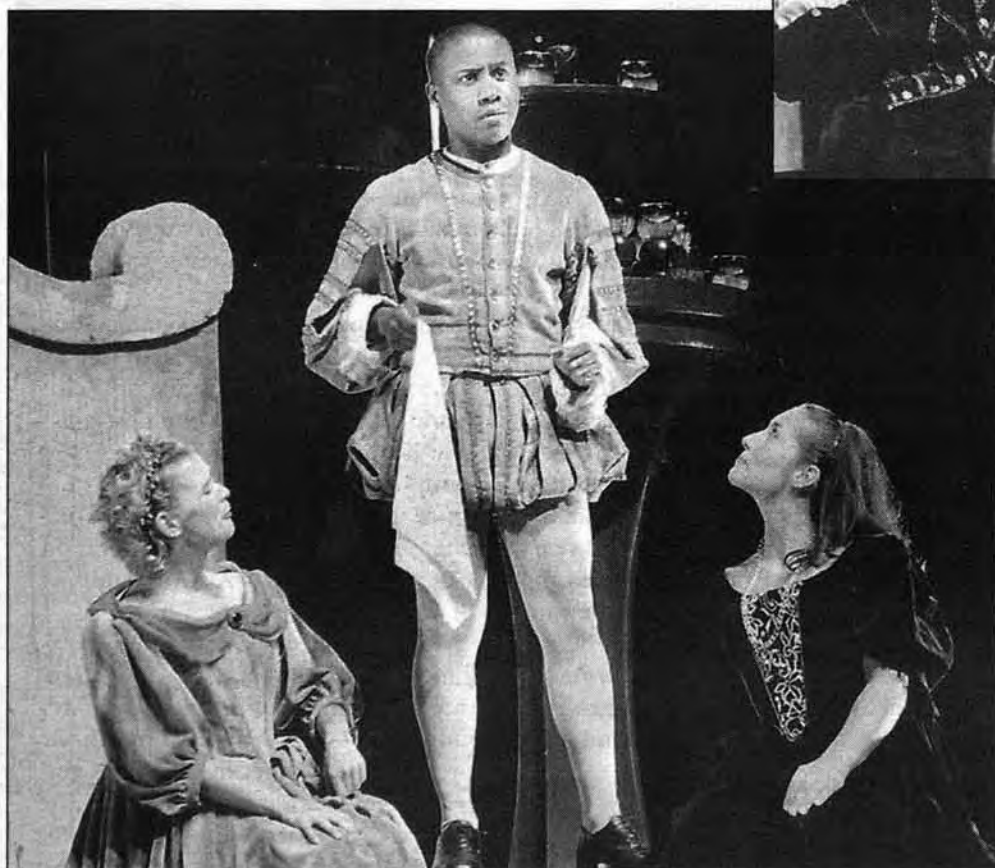
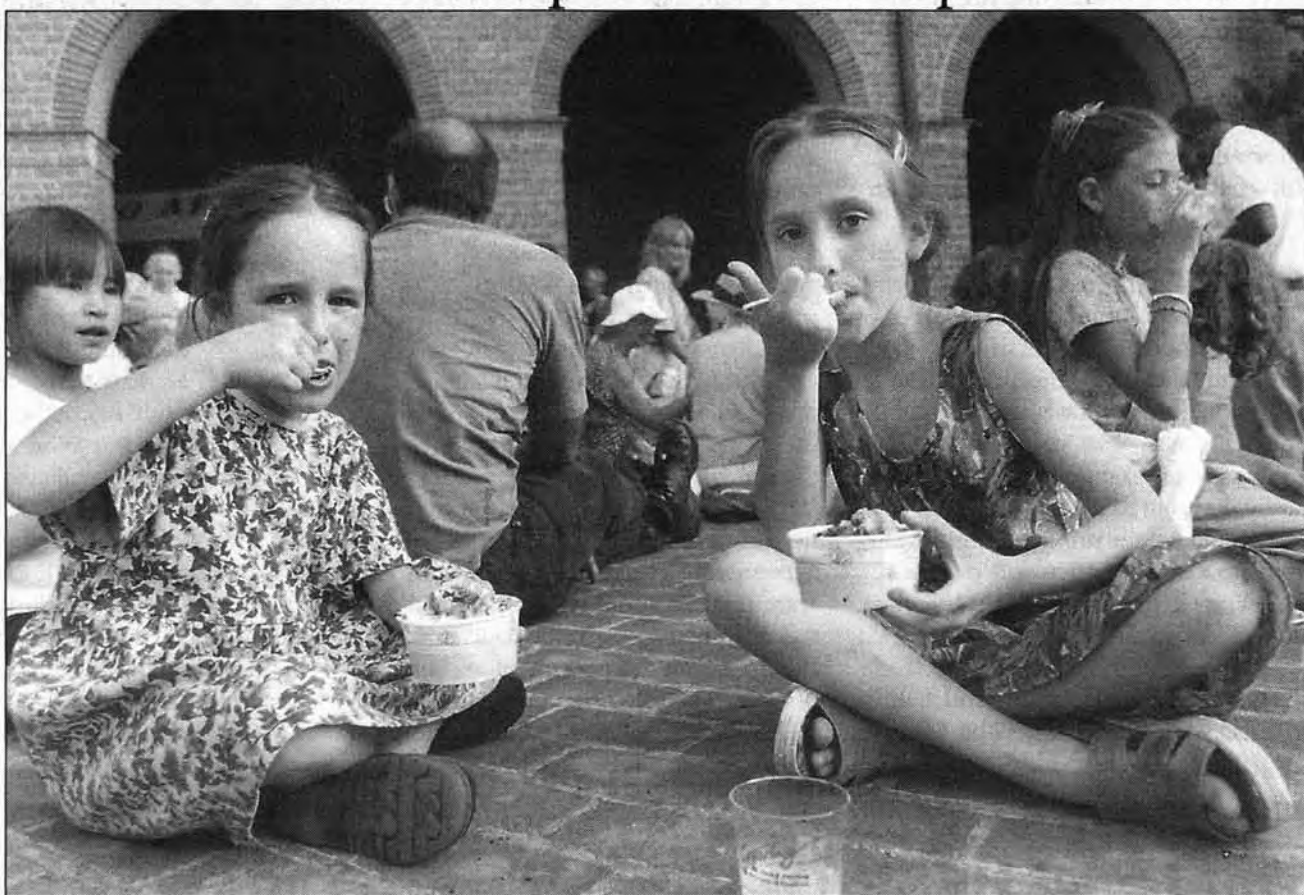
Ice Cream As You Like It

Free Shakespeare and Scoops Draw Fans

Seven hundred of the Bard's fans turned out for a sweet treat and a free performance of "As You Like It" at Tawes Theatre July 11. Seats went quickly for the performance, a production of the Olney Theatre for the Arts Summer Shakespeare Festival.

Audience members got a taste not only of Shakespeare but also of ice cream. The Dairy provided free scoops of its famed university-made frozen confection, bringing smiles to fans both young and old.

Photos by Stan Barouh



Getting Ready for an Electronic Workplace

Campus Takes a Step toward 'Paperless Environment'

The university is moving a cyber-step closer to a paperless environment with the recent implementation of the Electronic Workplace Readiness Initiative. The goal of the program is to train staff and faculty who need assistance with the basics of computer applications like Windows 98 and Netscape, says William Reinke, director of operations and enterprise applications within the Office of Information Technology.

The updating of computer skills is necessary because within the next 12-24 months, electronic forms and applications will be phased-in through areas such as personnel, payroll, travel, purchasing, budgeting, accounting and equipment inventory.

"When fully implemented, employees will initiate personnel and business transactions using a desktop computer," according to the Electronic Workplace Readiness Web site

<www.acctrain.umd.edu/ework>.

"Paper forms will disappear and our current, cumbersome, time-consuming manual procedures will be replaced by a stream-lined electronic process."

Currently there are some online applications in use, including the Administrative Resource Enterprise Service <www.ares.umd.edu>. It provides faculty and staff an opportunity to view a wealth of administrative infor-

mation online, plus the ability to verify and update personal data and information via the Web site. In the future, even more services will be automated, including timesheets, expense reimbursements and purchase requisitions, says Reinke.

Last April the division of administrative services began to sponsor a continuing schedule of Electronic Workplace Readiness training classes for faculty and staff who want to gain basic computing skills required for the new electronic workplace.

This summer several sessions are available covering an introduction to Windows 98 and Netscape, says Bridget Battaglini, coordinator of the readiness classes. "We try to get the employees more comfortable with viewing information online, as well as going to the Web to get the information they need," says Battaglini.

The three-and-a-half-hour classes are led by an industry professional from CompUSA. The university collaborated with the computer superstore so the class materials and teaching methods are tailored for university employees. All classes take place at Patapsco Training Facility on Paint Branch Parkway and the cost is \$50.

Battaglini encourages staff and faculty who aren't familiar with current computer software, or those who are

self-taught on applications, to take the class. Employees can print out a self-assessment quiz online at <www.acctrain.umd.edu/ework/assessment.html> to evaluate their skills and see if they would benefit from the training classes.

In addition to the classes, the Patapsco Training Facility features walk-in hours for university employees on Tuesdays and Fridays. "This allows employees to come over and receive one-on-one computer tutoring in the Windows 98 operating system, Microsoft Access, Microsoft Excel, Microsoft PowerPoint, Microsoft Word and web browser usage," says Battaglini.

The readiness classes and computer lab walk-in hours are just two steps in moving the university toward a "paperless environment," says Reinke. "To do business effectively, we have to be effective in automating our processes."

The Electronic Workplace Readiness Initiative is a collaborative project between the Office of the Vice President for Administrative Affairs, Personnel Services and the Office of Information Technology.

For more information or to register for classes, visit the Web site at <www.acctrain.umd.edu/ework>.

—LONDA SCOTT FORTE

What Do You Know?



Staff will be required to have a basic set of computer competency skills to be successful in the electronic workplace.

Basic Computer Competencies
Ability to use a mouse to execute basic computer commands.
Ability to use an Internet browser, such as Explorer or Netscape.

- Launch browser.
- Navigate through pages
- Use bookmarks.
- Understand and use URLs.
- Ability to use e-mail.

Comfortable with Graphical User Interface (GUI) applications like Windows, MacOS, etc.

- Manipulating windows.
- Toolbars.
- Dialog boxes.
- Menu bars and menu commands.
- Min/Max buttons.



How Visitor-Friendly is Your Building?

Do you remember the first day you walked into your building? Did you get lost? Or was it easy to find your way to the room number you were given? Are today's visitors to your building being treated any better?

Q. What constitutes a visitor-friendly building?

A. A building that enables a first-time visitor to find what she or he is looking for without having to ask someone.

Tips on making a building visitor-friendly:

1. Determine your building's most popular entrances and place a directory board within each.

a. The directory should depict all of your building's most visited destinations. They could include colleges, departments, offices, centers and labs, as well as key personnel.

b. Each entry should be listed in alphabetical order with the appropriate room number to its right.

c. Avoid these common mistakes: grouping

entries by floor, listing rooms in numerical order and listing names without alphabetizing them. (These methods force visitors to scan the entire directory in order to find the office/person they seek.)

d. If key personnel must be listed in ranking order at the top of the board, include them in the alphabetical listing.

e. White plug-in letters on a black glass-encased board should be used only when the list of entries will not need to be changed each semester.

f. Printed listings, enlarged on paper, are best when changes need to be made each semester.

2. Ensure that there are directional signs at the exit of stairwells, opposite elevators and where hallways come to a corner or a "T," indicating where rooms are located.

At this point, you could be saying to yourself, "Hey, if I found my way, our next visitor can do the same thing." Or, you could recognize the need to improve your building and do something about it.

If you choose to the latter and could use some help, contact Nick Kovalakides, campus visitor advocate, at 314-9893.

—NICK KOVALAKIDES



Free Gardening Advice In Your Own Backyard

Japanese beetles bug your roses, spots appear on your tomatoes and you're ready to throw in your gardening gloves. Don't despair. The Home and Garden Information Center, a service of the Maryland Cooperative Extension, University of Maryland, offers free expert advice to help keep your landscape healthy.

The Home and Garden Information Center (HGIC) was established in 1989 to address the growing public demand in Maryland communities for home horticulture and pest control information. The center has experts in the disciplines of plant pathology, horticulture and entomology. These specialists are assisted by horticulture consultants who provide gardening advice over the telephone to Maryland residents.

Phone consultants provide accurate, up-to-date information and advice on plant diseases, vegetable gardens, fruit trees, lawns, flowers and shrubs, houseplants, indoor and outdoor pest problems and other related information.

The Center has free fact sheets and audio tapes on how to solve a variety of common plant and pest problems. Citizens can refer to the Web site <www.agnr.umd.edu/users/hgic> and diagnose their own plant problems on-line.

For gardening help, call the HGIC hotline at 1-800-342-2507 between 8 a.m.-1 p.m., Monday through Friday. The out-of-state number is 410-531-1757.

Recorded information, including updated tips in 23 subject areas, can be accessed 24 hours each day.





NOTABLE



The Council for Advancement and Support of Education (CASE) presented several of its annual Circle of Excellence Awards to University Advancement staffers:

- The university's Website won the silver medal (among the top three sites in the country).
- **College Park Magazine** won the silver medal (among the top three magazines with circulation above 50,000)
- **John Consoli**, university photographer and creative director of *College Park Magazine*, won the photographer of the year, silver medal.

Physics Professor **J. Robert Dorfman** is serving on the committee appointed to review the physics department at the University of Oregon at Eugene.

Thomas Flynn is the new assistant director for conference services, Conference and Visitor Services. Flynn Oversees management and expansion of summer conferences which consist of approximately 100 on-campus programs that receive support through Conference and Visitor Services, including National History Day, Summer Athletic Camps, Odyssey of the Mind and various academic conferences and programs. For the last six years, Flynn worked in the Office of Executive Programs in the Robert H. Smith School of Business.

The government of France has named **Craig Hamilton**, a doctoral student in the department of English language and literature, a Chateaubriand Fellow for 1999-2000. Chateaubriand Fellows are foreign doctoral students whom the government of France supports for a year of supplementary doctoral research in France. Twenty-four Chateaubriand Fellows were named this year, out of 108 applicants. Hamilton will pursue studies in cognitive poetics and cognitive linguistics as a fellow of the Centre de



Brian Ratchford

Recherche en Epistémologie Appliquée, a division of the Centre National de Recherche Scientifique located at the Cole Polytechnique in Paris.

Art Professor **Tadeusz Lapinski** has a one-person exhibition of his prints at the Nowym Saczu Museum in Poland.

Roberta Morales, assistant professor in the department of veterinary medicine, was recently recognized by the U.S. Secretary of Agriculture Dean Glickman for her efforts on "innovations and technical excellence in building the first computer model to quantitatively predict the risk of intestinal illness in humans from eating internally contaminated eggs" as part of the FSIS Salmonella Enteritidis Risk Assessment Team.

Marietta Plank, formerly director of technical services at the University of Maryland Libraries, was appointed executive director of the Chesapeake Information and Research Library Alliance. Nine ARL libraries in the District of Columbia, Delaware and Maryland belong to CIRLA. As executive director, based at the university, she provide effective management to increase the levels of cooperation among members.

Lisa Press, who has worked for Conference and Visitor Services since 1993 performing a variety of roles, including assisting with services to long-term summer academic programs and the annual National Orchestral Institute, has been promoted to senior program manager. In her new position, Press provides meeting planning and consulting services to faculty who need help coordinating their professional and academic conferences.

Brian Ratchford has been appointed PepsiCo Foundation Chair in Consumer Research at the Robert H. Smith School of Business. The chair was established to develop

BSOS Dean Invited to National Meeting on Police-Community Relationships

Irv Goldstein, dean of the College of Behavioral and Social Sciences, recently joined with approximately 150 law enforcement representatives, civil rights leaders and others from across the country to discuss strengthening police-community relationships. The occasion was an invitation-only meeting hosted by Attorney General Janet Reno and attended by U.S. President Bill Clinton, who chaired a roundtable discussion.

In her invitation letter to Goldstein, Reno wrote, "Building trust between law enforcement officers and the communities they serve is among the most important challenges that the nation faces today. I am committed to ensuring that we strike the right balance between respect for all people, on the one hand, and strong but fair enforcement of the law, on the other. If we can strike this balance, I know that we can build stronger bonds of trust and safer schools, homes and communities will follow."

President Clinton also participated in the conference, chairing a roundtable discussion on police integrity and public trust.

According to Goldstein, there is a perception, especially among poor communities, that the crime reduction this country has been enjoying has come at the expense of civil liberties.

Those attending the meeting, held June 9 and 10 in Washington, D.C., approached the problem

from five angles: data collection and racial profiling; police leadership and management techniques; use of force policies; recruitment and hiring; and community partnering. Goldstein, an organizational psychologist with expertise in employment discrimination and training systems (he is currently writing his third book on this topic), participated in the discussion on recruitment and hiring.

"What needs to happen among police forces is a change from a 'military' orientation to a community orientation," says Goldstein. Over the next 18 months, his group will work to develop recommendations on a needs assessment tool to help the Justice Department and local law enforcement agencies determine what type of behavior is most desirable and most effective for police officers. "Only a few police forces have defined the behaviors required for community-oriented policing," he

says.

The group also will work to develop recommendations concerning tests to measure desirable qualities in police officers, and training practices to elicit these qualities.

"Law enforcement and community organizations need to work together to gain back respect and stop the fear and distrust that is eroding the justice system," says Goldstein.

The group will continue its work over the next 18 months and then present recommendations to the Justice Department.



Irv Goldstein

and expand faculty research activities emphasizing the use of consumer information in the development of marketing strategy. Ratchford has studied consumer choice processes and the role of information and retailers in these processes for more than 25 years. He has developed choice models of value both in marketing to consumers and in the broader issues of the efficiency of consumer markets and how public policy choices affect this area. From 1971-1999 Ratchford was a faculty member of the State University of New York at Buffalo.

Edward (Joe) Redish, professor of physics, has been elected to serve a third term on the Commission on Physics Education of the International Union of Pure and Applied Physicists. He has also been elected commission secretary.

M. Susan Taylor, professor of organization behavior and human resource management, and chair of the department of management and organization at the Robert H. Smith School of Business, has been appointed a Fellow of the Society for Industrial and Organizational Psychology (SIOP). SIOP is a division

within the American Psychological Association and is an organizational affiliate of the American Psychological Society. A member is elected to fellowship status in SIOP based on outstanding contributions in the I/O field.

Taylor was recognized for her scholarship, "which has had a major impact on our understanding of how people respond to recruitment practices and how performance feedback affects employee motivation and behavior."

Patricia Wallace has been appointed executive director of the Center for Knowledge and Information Management at the Robert H. Smith School of Business. Wallace is the former associate vice president and chief information officer of University

College. She also is the author of *Psychology of the Internet*, an examination of online behavior to be published in August, as well as several other

books, articles and interactive media.

As executive director of the Center for Knowledge and Information Management, Wallace heads a new unit created to develop a research program focused on transforming business practices through the use of information technology and knowledge management. The new center will emphasize cross-disciplinary topics such as these, secure research projects from public and private sources, and develop a network of corporate partners.

Before joining the Smith School of Business, Wallace had been with University College for 18 years. Her responsibilities included



Patricia Wallace

academic computing, administrative computing, telecommunications, and distance education technologies. She also developed partnerships with corporations and government agencies, and was the principal investigator on grants funded by The Annenberg Corporation for Public Broadcasting Projects dealing with virtual learning environments.



M. Susan Taylor

International Singers Compete in Honor of Marian Anderson

Thirty-five contestants from around the world are currently competing for more than \$50,000 in cash awards and engagements during the Marian Anderson International Vocal Arts Competition and Festival. The week of events started July 15, concludes on July 24, and takes place at the university and the John F. Kennedy Center for Performing Arts in Washington, D.C.

Named in honor of the contralto and international humanitarian Marian Anderson, the competition brings together singers from around the world to compete, network with their peers, and receive the latest performance training and career development from nationally known experts. Established in 1991, the competition and festival are held every four years.

Contestants this year include performers from Norway, Lebanon, Korea, Canada, Estonia, Russia, Japan, Finland, Great Britain and the United States. This year's competition also will feature the largest representation to date—10 contestants—in the lower and rarer voice categories (bass, baritone and mezzo soprano).

The competition is open to singers between the ages of 21 and 39. Each applicant is required to submit a tape recording with a representative sampling of his or her repertoire. Applicants are then evaluated anonymously by a pre-selection jury.

Thirty-five applicants selected by the pre-selection jury competed in a preliminary round of the competition. Twelve semi-finalists will be chosen and three selected to perform in the final round at the Kennedy Center.

All contestants must perform a repertoire of works written for solo voice with piano or orchestral accompaniment totaling 90 to 100 minutes. Contestants are evaluated by an interna-

tional jury of distinguished artists, representing a range of geographic locations and voice types.

The first prize winner receives \$20,000 and will be presented in recital at Alice Tully Hall, Lincoln Center, in New York City. The second prize winner receives \$10,000 and the third

prize winner receives \$5,000. Nine semi-finalists receive \$1,000 plus travel grants.

Contestants may also participate in sessions on a variety of topics, including how to plan and prepare a recital, the importance of a singer's appearance and the role of mental attitude in

maximizing performance.

All competition rounds take place in Tawes Theatre on July 20 and 21 with the exception of the final competition, which will be held in The Kennedy Center on July 24. Tickets for the competitions can be purchased by calling 301-405-6538.

Evening Recitals Enhance Festival

Renowned Polish Contralto Ewa Podles and university alumnus Gordon Hawkins will be among the gala evening recitalists to perform at the Marian Anderson International Vocal Arts Competition and Festival. Scheduled to perform at 8:30 p.m. on July 22 (Hawkins) and July 23 (Podles), the two will join four other renowned vocalists in a series of recitals throughout the festival.

Podles has become known for her distinctive and versatile voice as well as for her expressive and commanding presence. A recent *New York Times* article called her voice "as rare in type as in beauty." Contraltos are among the rarest female voices. Famous contraltos include Anderson, Kathleen Ferrier and Marilyn Horne.

A versatile performer, Podles sings music ranging from Mahler and Prokofiev to Handel, Vivaldi and Rossini. Her recent season include a European tour in the title role of Handel's *Rinaldo* with Christopher Hogwood and the Academy of Ancient Music and the celebrated Rossini *Arias for Contralto* program with the Edmonton Symphony and Moscow Chamber Orchestra. The latter was her debut at Carnegie Hall.

A rising star on the world's major opera and concert stages, university alumnus Gordon Hawkins has been praised for his rich lyricism as well as his dramatic instinct. A *Washington Post* article praised Hawkins "as one of the most promising young singers of the decade."

Hawkins has been a soloist with major opera companies and symphonies throughout the world, including the Royal Opera at Covent Garden, the Metropolitan Opera and the Seattle Opera. He has performed with such distinguished artists as Plácido Domingo, Mirella Freni and Luciano Pavarotti. Pavarotti invited Hawkins to study privately with him in Pesaro, Italy.

Hawkins' most recent performances include appear-

ances in Orff's "Carmina Burana," Tippett's "A Child of Our Time" in Lisbon and Beethoven's "Ninth Symphony" in Mexico City. Hawkins will sing an all-American program at the competition, including Cal Stewart Kellogg's "Major Sullivan Ballou's" "Letter to His Wife" from the PBS documentary "The Civil War."

Other recitalist scheduled to perform include:

July 20 — Robert White, tenor. His program will include works by Schubert, Schumann, Poulenc with contemporary American composers, and a salute to Broadway and Ireland.

July 21 — Martina Arroyo, soprano. She will perform works by Stradella, Gluck, Handel, Paisiello, Strauss, Duparc and de Falla, plus spirituals.

All recitals take place in Tawes Theatre. Ticket prices range from \$10 to \$22. For tickets call 405-6538.



Marian Anderson

Returning Campus Community to See Numerous Library Changes

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first and second floors of McKeldin will be open overnight Sundays through Thursdays for study and access to reserve materials. Also, McKeldin building and service hours will be extended Friday and Saturday nights until 8 p.m.

The second noticeable change is the start of renovations on the first and second floors of Hornbake Library to accommodate the relocation of the Maryland Room, currently on the third floor of McKeldin, sometime in the year 2000. Also included in this move are the collections, staff and services of three departments: Archives and Manuscripts, Marylandia and Rare Books and the National Trust Library.

During the Hornbake renovations, access to the ground floor (National Public Broadcasting Archives and the Pioneers Library of American Broadcasting as well as the WAM lab),

third floor (Performing Arts Library) and fourth floor (Nonprint Media Services) will still be available.

Next year the Performing Arts Library is scheduled to begin its move on campus to the new Clarice Smith Performing Arts Center.

The conversion of McKeldin Library into a central research facility stems from the realization that "some of the collection needs of graduate and undergraduate students have been converging," says Desider Viktor, director of collection management and special collections. "With undergraduate assignments becoming more sophisticated and utilizing the whole gamut of information resources, we determined that the separation of collections used for intensive research projects into undergraduate and graduate sites made little sense," Viktor adds.

Lori Goetsch, director of public services, notes, "For many years, McKeldin Library was known as the graduate

library and Hornbake as the undergraduate library. This distinction was really artificial with so many undergrads coming to McKeldin and the branch libraries for their research needs. What we will have with these renovations is a central facility for the humanities, social sciences and life sciences that, in tandem with the branch libraries, will more effectively serve our users."

Phase III of the renovation/conversion project, expected to be completed during 2001 and 2002, will involve renovating the third floor of Hornbake to accommodate the relocation of the National Public Broadcasting Archives and Pioneers Library of American Broadcasting. Phase IV will provide for the relocation of Nonprint Media Services to the ground floor of Hornbake.

Some time next year additional changes will occur in McKeldin Library. "There will be some moving and remodeling throughout the building, as

well as further redesigning of the first floor," Goetsch says, "but we hope most of it can be done with little disruption to users."

As part of this remodeling, the Maryland Institute for Technology in the Humanities and the Electronic Text and Imaging Center will be located on the ground floor of McKeldin Library. Also, a merged periodicals/reserves area will be established on the second floor and a consolidated government documents/maps service will operate on the third floor.

Admittedly, say Viktor and Goetsch, these changes may result in some minor inconvenience along the way, but patrons will be pleased with the end result. The libraries will continue to inform the university community as more detailed plans and timelines for these renovations develop.

—LORI GOETSCH

for your interest

events • lectures • seminars • awards • etc.

Newly Renovated Career Center Now Open

The Career Center recently returned to its newly renovated facility on the third floor of Hornbake Library, South Wing. The new mailing address is 3100 Hornbake Library, South Wing.

Summer hours for the Career Center are Monday through Friday, 8:30 a.m. to 4 p.m. The grand opening is scheduled for the fall. For more information e-mail career-center-help@umd.edu, umd.edu or visit their Website www.CareerCenter.umd.edu.

Book Store Discounts

Barnes & Noble announces that the University Book Center will offer to all full-time faculty and staff a 10 percent discount on textbooks purchased for personal use and a 20 percent discount on all other merchandise, excluding special orders, sale books, class/alumni rings, computer hardware and software, periodicals, discounted merchandise, stamps, health and beauty aids, food snacks and beverages.

A discount program also will be established at one of the Barnes & Noble Super-stores in the Washington/Baltimore area, and the details will be announced by the start of fall classes. If you prefer a particular store, please identify the location to pmaloni@union.umd.edu.

A valid university faculty/staff identification card will be required to participate in the discount programs.

SPARC Initiative

The University of Maryland Libraries is supporting a new initiative designed to foster scholarly communication alternatives. SPARC, the Scholarly Publishing & Academic Resources Coalition, creates partnerships with publishers who are developing high-quality, economical alternatives to existing high-price publications.

Currently, SPARC has three publishing partners, which the libraries support by subscribing to their SPARC publications. Evolutionary Ecology Research (EER) www.evolutionary-ecology.com is a professional scientific journal focusing on the overlap between ecology and evolution. Organic Letters pubs.acs.org/journals/orlef7/index.html, from the American Chemical Society (ACS), publishes original reports of fundamental research in all branches of the

theory and practice of organic, physical organic, organometallic, medicinal and bioorganic chemistry.

PhysChemComm www.rsc.org/physcc/, published by the Royal Chemical Society, is an electronic-only journal dedicated to publishing short articles describing innovative research covering all aspects of chemical physics and physical chemistry.

All three publications are now available to the campus community via the libraries' Web site and through Victor. For further information about SPARC, go to www.arl.org/sparc/.

To access SPARC journal titles, go to the libraries electronic journals web page at www.lib.umd.edu/UMCP/ETC/ejnl.html.

Mulligan's Grill at the Golf Course

Mulligan's Grill, in the new Golf Course Club House, is now serving an enticing menu of appetizers, sandwiches, and salads daily from 11:30 a.m. to closing. The lounge at Mulligan's Grill features a wide variety of your favorite beverages with week-day specials from 5 to 7 p.m.

The Club House also is available for private parties, weddings, meetings and conferences. From campus call 80-4182 for more information.

Managing Bibliographies

The University Libraries offers "ProCite: Software to Manage Your Bibliographies," a seminar that will help you bring order to the chaos of managing large bibliographies associated with writing projects such as books, dissertations, proposals and journal articles. ProCite is a personal bibliographic software designed to help you collect references, type your own entries or download citations directly from online databases, the World Wide Web or library catalogs, and generate properly formatted bibliographies in any style.

The seminar is being offered twice, Wednesday, July 28, from 2-4 p.m., and Thursday, July 29, from 2-4 p.m., in Room 4135 McKeldin Library. The seminar is free, but advance registration is required by completing the online registration form at: www.lib.umd.edu/UMCP/UES/seminar-f.html.

Host a High-level Visitor

The Institute for Global Chinese Affairs is coordinating arrangements for a visiting group from China—from

the Beijing and Wuxi areas—consisting of 30 high-level officials and business leaders, who are here at the university for six months through December. The group is participating in a program called "Advanced Public and Business Management Research," through which they will participate in English language classes, computer training and a wide variety of lectures and projects in American business administration.

Host families and friends are being sought to meet casually with a few of the visitors for at-home gatherings, social activities or language practice. Meeting and getting to know some of these Chinese guests, and hosting two or three of them once a month or more frequently, would provide them, and you, with a special experience.

If you or someone you know might like to participate in the host family program, please contact Mr. Yafeng Xia at yfxia@wam.umd.edu, or Mr. Zhengfang Shi at zshi@wam.umd.edu.

Questions about any aspect of the program should be directed to the institute at 405-0212.

Web of Science

Come and explore Science Citation Index on the Web, Monday, Aug. 9, from noon to 2 p.m. at a location to be announced. This University Libraries seminar demonstrates how to search the database by author(s), cited work, topic, title and author's affiliation. Seminar participants will be able to conduct hands-on searching and receive one-on-one assistance from experienced Web of Science users. ISI's Journal Citation Reports will also be demonstrated.

The seminar is free, but advance registration is required by completing the online registration form at: www.lib.umd.edu/UMCP/UES/seminar-f.html.

CPR Courses

CPR courses are offered through Campus Recreation Services. Remaining classes for the summer include Adult CPR, Tuesday, July 20 from 5 to 9 p.m., and Community CPR (CPR for adult, infant and child), Saturday, July 31 from 10 a.m. to 4:30 p.m. All classes are held in the Campus Recreation Center. Sign up at the Member Services Desk today. For further questions call 405-PLAY.

Dive In

Campus Recreation Services is extending the hours of the Outdoor Pool. The pool will be open until 8:30 p.m. on Mondays, Thursdays and Fridays until Aug. 20. If you have any questions, please call 405-PLAY.

LGBT Coordinator Sought

The university is seeking applicants for the position of Coordinator of Lesbian, Gay, Bisexual and Transgender (LGBT) Equity. The coordinator is a university expert, spokesperson and advocate in matters pertaining to sexual orientation and the sexual minority communities at

the university.

The coordinator is regarded as exempt staff and maintains accountability to the Assistant Vice President of Academic Affairs. He or she serves as an advocate of LGBT concerns to the university administration, along with the President's Commission for LGBT Interests of which he or she is an ex-officio member.

The coordinator provides students, faculty, staff and alumni with information on and referral to campus and community resources; conducts periodic needs assessments related to LGBT and allied concerns; provides direct services to faculty and staff of campus units to improve and enhance their work; promotes an environment of affirmation and support for LGBT members of the university community and provides crisis intervention as necessary.

Applicants for this position should have extensive knowledge of LGBT concerns, including issues related to the intersections of sexual orientation with gender, race, class and nationality; should have demonstrated expertise in implementing and coordinating LGBT program initiatives in an academic setting; and would ordinarily have a Ph.D. or a terminal degree in their field of specialization, as well as three years of related experience. Applicants should have the credentials and personal style requisite for a high degree of credibility among peers both on and off campus.

This is an internal search among employees of the University System of Maryland. Each applicant should submit a cover letter explaining his or her interest in the position, and comment directly on the applicant's qualifications as they pertain to this position. In addition, a current resume should be included, as well as a list of three or more references with complete names, titles, addresses, telephone and FAX numbers, and e-mail addresses.

For best consideration applications should arrive by July 19. Review of applications will begin as they arrive and will continue until the position is filled. The

University of Maryland is an equal opportunity and affirmative action employer, and has a strong institutional commitment to the principle of diversity. We welcome applications from all people, particularly women, members of ethnic minorities and disabled individuals. Letters of application with supplementary documentation should be sent to: Michael J. Marcuse, Chair, Search Committee, Department of English, Susquehanna Hall, University of Maryland, College Park, MD 20742, FAX 301-314-7639.